

TECHNICAL SERVICE BULLETIN

Distribution To: General Distribution
TSB Number: 250501
Date: 01/05/2025
Product Brand: Narva
Product Category: LED Lighting

Part Number(s) Affected	Description (P/No.)
Model 70 Series	97000, 97000/4, 97000-D, 97010, 97010/4, 97010-D
Model 72 Series	97202, 97202-D, 97202/4, 97210, 97210/4, 97210-D, 97212, 97212R, 97212L, 97212/4
Model 73 Series	97302, 97302/4, 97302-D, 97310, 97310-D, 97312, 97312R, 97312L, 97314

**Issue:**

There's potential of the tail lamps having condensation/water ingress if the breather vent is blocked.

Description:

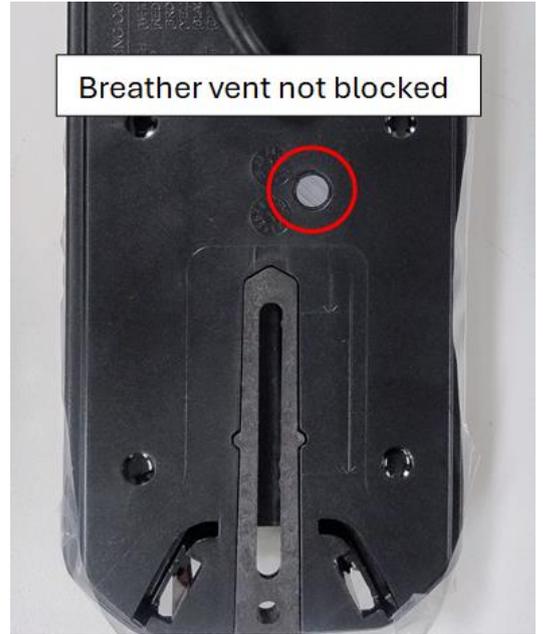
These are new lamps, developed in-house and recently released in October 2024. These tail lamps are rated at IP68 and IP69K.

Investigation on the lamps with water ingress showed that the breather vent at the back of lamp was blocked with silicon during fitment onto the flat panel surface of vehicle.

The purpose of the breather vent is to allow moisture going in/out of the lamp. If it's blocked, condensation will build up.

Action Required:

Ensure that the breather vent is not blocked or sealed during fitment.



Contact Information:

For further assistance, please contact our Tech Support team at 1800 422 422.

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Intended Audience	Distribution Method (Email, Post, Website)
Internal Distribution <input checked="" type="checkbox"/>	
Supplier <input type="checkbox"/>	
Customer - Manufacturer <input checked="" type="checkbox"/>	RV customers
Customer - Retailers <input type="checkbox"/>	
Customer - Majors <input type="checkbox"/>	

Distribution Strategy (to be developed by Marketing/ Brand):

Brand to communicate today to our RV customer, get some feedback and then distribute to our team and key customers.

@Michael Keckeisen to update the instructions.

5/05/2025

Sign-off	Date	Name
Brand/ Marketing	5/05/2025	James Pearson
Product		
Quality	5/05/2025	Eric Tan
Technical Support	5/05/2025	Quentin McWilliams
Sales		